

KORBYT™

Create. Connect. Inspire.

What's New in Korbyt 1.3?

What's new with Korbyt™ version 1.3?

On May 9, 2018, the development team updated Korbyt with a set of new features and enhancements in the 1.3 platform update. For both Korbyt™ Digital Signage and KorbytGO™ Mobile, we've introduced new features and functionality to enhance usability, improve user experience and make our platform the best in the market.

When will Korbyt 1.3 be available?

For Korbyt Cloud customers, version 1.3 went live on May 9, 2018. Through the ongoing efforts of our RMG's development team, we will continue to improve and update Korbyt on a regular basis. For Korbyt On-Premises or Hybrid customers, our professional services team can be engaged to provide upgrade support.

What's new in 1.3 for Korbyt Digital Signage?

New Content Creation Features and Improved Usability for Administrators

Starting with the Korbyt Content Management System, we've added exciting new features that enhance the usability for administrators and provide support for new applications including the following:

A new Social Media Element in the Layout Builder provides support for Twitter, Facebook and LinkedIn. Features include who to follow, the number of posts to show and the option to show a specific post. With this new element, no coding is required to create digital signage layouts with social media content integrations.

With a new drag-and-drop content import feature, administrators simply drag-and-drop files directly from their desktop into a Korbyt Layout and resize as necessary. This new feature dramatically increases the speed of content creation.

Vertical scrolling support in the Ticker Element in Layout Builder allows content creators to design vertical scrolling text applications.

A new Map Element in Layout Builder introduces the first set of native wayfinding features to Korbyt. The Map Element supports the importation of map images (including svg file format), multiple floors, adding landmarks, and global map properties.

A new CMS Dashboard card toggle feature allows admin users to add or remove dashboard cards based on their personal preferences.



Text Element: Enhancements to the Text Element include showing the size of existing text in the element settings. Text element now supports VMINS for more accurate responsive layouts.

Builder Elements: Anchor settings in the Builder Elements list now show the Element name, not the number.

Content Expiration Notifications: Email notifications on Layout expirations provide administrators advance warning of content expiration dates.

Layout Preview: The Layout Preview window refresh interval has been removed to improve quality control during the Layout design process.

Overall Usability Enhancement: Deep linking throughout playlist, audience, campaign and post that reduces the number of clicks for users and improves overall usability

New and Enhanced Data Integrations

Avaya CMS: Support for Avaya CMS contact center platform provides customers the ability to integrate live data into Korbyt-powered digital signage, mobile and desktop applications.

Genesys: New support for Genesys on-premises stat server provides Genesys contact center customers the ability to integrate contact center data into their Korbyt-powered digital signage, mobile and desktop applications.

Marriott CITY: New Marriott CITY Data Adaptor and Marriott Certification supports our existing and prospective Marriott customers with Marriott CITY system event and meeting data for digital signage applications.

JDBC Data Adaptor and salesforce.com Data Adaptor: Enhancements to the existing JDBC Data Adaptor and salesforce.com Data Adaptor allow for more scalable integrations with support for multiple queries.

New and Improved Digital Signage Device Support and Management Features

Korbyt Player for Philips Android: Korbyt Player for Philips P-Line displays powered by Android 5.1.1.

Korbyt Player for ELO Android: Korbyt Player for ELO I-Series 2.0 displays powered by Android 7.1.2.

Live TV Support: Live TV pass through support in Layouts on BrightSign XT models with HDMI input to provide expanded content support in Korbyt.

Chrome OS Player Enhancements: Improved file caching and offline playback on Chrome OS devices to provide customers assurance that content will continue to play during network interruptions. New support for player (or monitor) sleep settings on Chrome OS devices allows customers to save energy when displays don't need to be on.

Video Frame Synchronization between Media Players: Support for video frame synchronization between BrightSign XT media player provides the ability to create synchronized video wall experiences and other multi-screen and multi-media player content synchronizations (commonly referred to as total screen take-over effect).

New and Enhanced Platform Administration Features

Administrator Settings Page: A new administrator Settings page consolidates functionality for multiple platform features in both Digital Signage and Mobile applications including content expiration notifications, gamification settings, proactivity weight settings, post/comment report recipients, user generated posts retention period settings, KorbytGO User metadata labels and digital signage player metadata field labels.

Okta Single Sign On: Korbyt now supports integration with Okta for single sign on routines for Korbyt CMS users.



AD Azure Integration enhancements: Ability to specify CMS or KorbytGO user during Azure integration setup and the ability to create KorbytGO Audiences from Active Directory Groups upon AD user integration.

Tag Filter Feature: Available on the Players page.

Board templates enhancement: Users can now specify width and height of board zones in pixels as well as to percentages.

Board User Groups: Management is moved to the user settings area in the upper right and removed from Boards/Board Templates pages.

Metadata Field Enhancements: Admin Users can now assign friendly names (labels) to 20 KorbytGO user metadata fields and 10 Player metadata fields.

New and Enhanced Reports

Digital Signage Proof of Play Report: This new report provides administrators the ability to create monthly reports detailing content playback by media player.

Survey Report Enhancements: An enhanced Survey report provides new options to organize data by survey and user.

KorbytGO Active Users: New report provides details on user activity in KorbytGO, allowing customers to monitor usage and measure engagement.

Enhanced Content Management Features

Media Library Folder Permissions: Korbyt administrators can now define user group permissions at the folder level in Media Library.

SVG File Type Support: Media Library (and players) now support the SVG file type.

Courier: Courier performance improvements provide additional scalability for automated content importation. Now access tokens refresh only when the token has expired. A new Courier search feature also provides improved usability for customers with multiple couriers.

Media Meta Data: Users can now view video file encoding settings for uploaded media files.

Media Usage Column: A new column in the Media Library list view provides users with information on where media is in current use, allowing administrators to quickly determine a file's usage.

Tags: Tags may now be added to PPT, PDF, XLS, TXT, XML, DOCX file types in addition to audio, video and image file types. Tags improve searchability of content and may also be used with dynamic playlists.

Content Deletion Warnings: New warning text provides administrations notifications when they attempt deletion of content currently in use.

Playlist item durations: Videos in playlists are now set to the video file duration rather than the playlist default setting.

Playlist Duration 0 Warning: A new warning message provides an alert to admin users when a playlist duration is set to 0 (effectively setting the playlist to run forever).

Transcoder: Enhancements to the Media File Transcoder now provide admin users options to fine tune transcoding settings to presets (HD, 4K, KDA) or set advanced transcoding options.

Content Expiration Notifications: Korbyt now provides optional email notifications on content expirations for content in the media library (as well as Layouts and Messages).

What's new for KorbytGO Mobile?

The KorbytGO Mobile app receives a design update with new looks for the news feed, app feed, comments, likes, notifications and profile pages. Additional enhancements include the following new features:

Anonymous Survey Results: New anonymous survey results and anonymous GO-To Webform app submissions.

Webform GO-To App: Enhancements include the ability for administrators to set custom header colors and the ability to allow end-user image uploads from the mobile app. With image uploads from the app, new GO-To's for field service reports and incident reports become even more useful.

Single File GO-To App: This new GO-To app type allows administrators to create GO-To's that display a file on a single page, similar to an external URL.

Search: A new search feature in the news feed and in GO-To apps allows users to quickly locate posts or apps related to a specific search term.

KorbytGO Mobile Posts

Posts User Interface: 1.3 provides a redesign to posts card view, likes icon and window and the comments icon and window.

Posts Scheduling: Posts are no longer required to be in the News feed (when posts are only used in apps). Separate start and end dates for Posts in the News Feed and in GoTo Apps provide additional publishing flexibility for content administrators.

Calendar Post: Improvements to the calendar post now provide the ability to cancel a calendar event in a post.

Posts Deletions: A checkbox feature in the metadata settings enables Administrators to allow a post to be deleted by an end user from their News feed. This feature also is available on messages, surveys and quizzes.

User Generated Posts

Admin Page: A new Admin page provides administrators the ability to search, review, deactivate or reactivate a user generated post and comments on posts, messages and surveys.

Expirations: A new feature in the Settings page allows administrators to specify expirations (retention days) on user generated posts. Administrators may now also allow users to delete other user generated posts in their own news feeds.

Report Content Feature: This new feature on Posts allows end users to send a report on offensive or inappropriate content to KorbytGO administrators from the mobile app.

KorbytGO Mobile Platform

GO-To Apps: KorbytGO administrators may now upload custom icons for use in their GO-To apps.

Campaigns: Images and videos may now be added directly to a campaign without a message.

Post/Comment Report: Administrators may designate administrator recipients to receive email reports for the end user post/comment report feature.

Notifications: Notifications now deliver users to the post or content associated with the notification (if available) when users tap the notification.

Media Push GO-To: A new pre-built GO-To app called Media Push replaces functionality previously associated with Player Push. This app uploads tagged content (images, videos) to corresponding dynamic playlists. Images default to display for 15 seconds. Videos display for their duration.

Player Push GO-To: Changes to Player Push include a new feature that allows tagged content from Player Push to go directly to a media player with the same matching tag, bypassing the dynamic playlist feature (now moved to Media Push GO-To). Content uploaded through player push reside in a player push folder in the media library.

Gamification: Enhancements include a full screen view to proactivity with pie charts in the Top 10 Dashboard, the addition of WebForm activity to proactivity, and the ability for administrators to activate or inactivate rewards.

Folder View: Enhancements include showing sub-folders in right hand pane for posts, messages, layouts.

Analytics Segments: An enhancement to the segments feature allows administrators to group rules with AND and OR operators.

User Content Uploads: A new check on videos uploaded from iOS phones for invalid video formats to alert users if they are trying to upload video that is not in HEIF/HEVC format within the Media Push app or in user generated posts.

As always, the team has been working hard to create additional platform enhancements, including the following:

- Performance tuning for improved scalability across the platform
- Addressing system level defects (commonly known as "bugs")
- Enhancing the code build and deploy automation process
- Adding better status and error handling to data integrations

More Information

Contact RMG

For more information, please contact your RMG representative or reach out to us directly.

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